Grooming Release & Terms of Service

Friendly Paws Inn

Thank you for choosing **Friendly Paws Inn, LLC** for your pet's grooming needs. We are committed to providing the highest level of care and professionalism for your pet. Please read the following terms carefully prior to your pet's grooming appointment.

1. Pricing & Payment
All grooming prices are nonnegotiable and must be paid in full at the time of pickup. Accepted forms of payment include cash and credit cards/Apple Pay, we can also send you an invoice via text so you can pay with your phone. Checks are not accepted. Pricing varies based on breed, size, coat condition, temperament, and behavior. Additional charges may apply if extra handling or time is required.

2. Medical Conditions
Please inform us of any known medical conditions your pet may have, including seizures, arthritis, or collapsing trachea. Grooming may reveal preexisting conditions. Friendly Paws Inn, LLC, cannot diagnose medical issues but may recommend veterinary attention.

3. Biting & Behavioral Disclosure
Owners must disclose any history of biting or aggressive behavior prior to grooming. Additional fees may apply if extra time or special handling is required.

4. Fleas & Parasites
If fleas are discovered during grooming, a CAPSTAR® tablet or medicated flea bath may be administered. A $15 fee applies. Treatments address current fleas only and do not prevent future infestations.

5. Right to Refuse Service
Friendly Paws Inn, LLC reserves the right to refuse service to any pet that poses a safety risk due to aggression, health concerns, or parasites.

6. Vaccination Requirements
All pets must be current on required vaccinations, including Rabies and applicable core vaccines.

7. Matting & Shave Down Policy
Severe matting may require shaving for your pet's safety. Additional grooming time is billed at $15 per 30 minutes. Friendly Paws Inn, LLC is not responsible for veterinary expenses related to preexisting or grooming revealed conditions.

8. Photo & Video Release
I grant Friendly Paws Inn, LLC permission to use my pet's name, photograph, or video for marketing and promotional purposes without compensation.

Risk Acknowledgment & Emergency Authorization
Although accidents are rare, grooming involves inherent risks. I authorize Friendly Paws Inn, LLC to obtain veterinary care in the event of an emergency.
Please notify us within 24 hours if you are not satisfied with your pet's grooming so we may have the opportunity to address your concerns.

Owner Signature: _____

Printed Name: _____

Date: _____